2021 KICKOFF RECAP

As a follow up to our Kickoff Meeting, here are the 2021 Objectives and goals to achieve on our way to the 2021 Albuquerque stop in our ultimate Route 66 journey!

	Takeaways	
Compact and Utility Tractors	 Unpredictable 2021, support one another Proven practices and market-based pricing DO NOT LET UP ON 40 UNDER 40! Must maximize 0-20, 20-30 and 30-40; be leader in each segment 	2021 GOALS
Ag Products	 Contract ≠ Ag Dealer Focus on 39 strategic dealers Create an action plan, make it clear 	40 Under 40 38.0%
Construction Equipment	+1 unit/Construction Equipment dealer CE-focused dealer selection	A SSECTION DESIGN
Turf	 Pent up commercial demand – get ready! In-house share Kubota & Land Pride–together, we do more 	+1 unit/CE Dealer
RTV	 Focus on customer interest and increased margin from accessory packages Model Year 2022 launches in April Special editions coming! 	RTV Accessory Packages
Marketing	 Use 1st time buyer marketing materials on 3/1 Building CRM capabilities (need valid email addresses) Evolving Digital (dealer website best practices & #KubotaCountry) 	Year Over Year Parts: +\$47 M
Parts	Orange % and Dealer parts stocking – initial stock orders, DISOs, RSOs 1 PSM/District – help on-board new staff Encourage use of Lanter services	Retail: Flat Wholesale: +65,351 (We will ship more than sell)
Service	 Winter and maintenance specials and integrated extended warranty marketing Dealer claim efficiency improvements Kubota Aftersales Certification (KASC) 	Marketshare YOY
Supply Chain	 Factory production to continue peak supply RTVs shipped with ROPS assembled, no specialized trailers! Warehouse assembly expanding Select dealer supply moving from NDC to NADC 	0 <hp<40 +0.4%<br="">0<hp<120 +0.4%<br="">M7 +0.8%</hp<120></hp<40>
Dealer Development	 New mapping solutions & DDP with KPI's John Deere and Bobcat Study – identifying countermeasures Parts E-Commerce - testing begins in Q2 	0<8t MB +0.1% CTL +0.1% SSL +0.1%
Technology	KubotaNOW Telematics is live! Details in K-Service Promote the telematics integration with DBS Get that customer engaged with myKubota	OPERATIONAL EXCELLENCE